

General Requirements

1.1 GEG Quality Management System Development

1.2 Quality Policy

Each GEG division has adopted the following policy which is reviewed with and by all employees. Adhering to these quality policies and procedures is a condition of employment.

GEG considers a quality product to be of primary importance. As such, the company will maintain a Quality Program conforming to the best management practices and industry standards. The overall success of the Quality program is based on the Quality Components listed below.

1.2.1 Quality Philosophy

The commitment of GEG's management starts with the Quality philosophies that have been adopted as follows:

- All quality incidents can be prevented.
- All operations must be performed with minimal impact on quality.
- All personnel have the right and responsibility to stop any work they feel may lack a quality product or service.
- Following company quality policies and procedures are conditions of employment.

1.2.2 Quality Objectives

Management commitment, planning, and accountability: GEG Management is responsible and accountable for ensuring the safety of employees, protecting the environment, and preserving company and customer property (assets) in accordance with the company charter. In addition, prevention of injuries, illnesses, and pollution must be made a priority during project planning, operations, maintenance, and construction activities. The underlying principles of the GEG QMS are: Preservation of Life, Protection of the Environment, and Conscientious Management of Property. These principles are supported by the following precepts:

- **Employee participation and accountability:** Line supervisors are accountable for the actions of their subordinates and will always reinforce quality work behaviors through; maintaining an open line of communication with employees, monitoring project activities, and conducting ongoing training to support continuous improvement objectives. All employees are authorized and therefore responsible for stopping inferior acts, alerting management of inferior work, and for following all company Quality policies and procedures.
- **Compliance:** GEG will endeavor to comply with all relevant Quality regulations, codes, and standards. This commitment will be reinforced by developing and enforcing procedures which provide guidance to all employees and vendors including their responsibility to meet or exceed these requirements.
- **Training:** GEG will provide adequate training to ensure understanding of good Quality practices and regulatory requirements.

- **Continuous Improvement:** GEG will strive for continuous improvement in its Quality performance through regular measurement and review of its programs and processes as well as through ongoing training.

Managers, supervisors, employees, contractors, customers and vendors are encouraged to: work together to develop the proper attitude and practice that promote proper work habits, use good judgment, and comply with all applicable Quality rules and regulations to ensure that GEG continues to foster a safe and respectable environment within which to work.